



Terms & Conditions

BOOKING

1. You are required to book online to secure your spot in all classes.

PAYMENT OF FEES

1. Once you have booked, you have three options for making payment
 - a. Pay in full before the booked course starts
 - b. Pay in full at the first class of your booked course
 - c. Pay per class
2. For all options, agreed payment must be received prior to starting the first class. Payment can be made in cash or by direct debit. If the payment has not been received, management reserves the right to prevent you from entering the class.
3. Refer to the Momenta rhythms for life "Your Investment" webpage for pricing details.

METHOD OF PAYMENT

1. For all payments we accept cash or direct debit.
2. We accept direct debit payments into the following account:

Name: **Momenta Rhythms For Life**

BSB: **083152**

Account number: **731164113**

3. Agreed payment (refer to payment options) must be received prior to starting your first class. If the payment has not been received, management reserves the right to prevent you from entering the class.

ENROLLING LATE IN A COURSE

1. You are able to enrol in class 2 of a course, subject to availability in classes. Full payment of fees is still required, i.e. no discount for not attending class 1, as you will still get the electronic resources for the first class.
2. For enrolment after class 2, please get in touch with the Momenta rhythms for life team to discuss the number of private lessons you might need to take to catch up on course material. Classes will be charged pro rata in conjunction with the number of private lessons taken.
3. No enrolments will be accepted into a course after class 3 of the course.
4. For those with previous Latin dance experience, you may be able to join straight into a course late, without a private lesson. This is subject to management's discretion, and may require a trial class to find the right course for you. The trial class must be paid in cash (\$20) prior to starting the class.

ATTENDANCE POLICY

1. Bookings are essential for all classes.
2. Numbers are restricted and classes are filled on a first come first served basis.

3. All new students must come to class 10 minutes early to sign enrolment forms. You cannot start your first class until this enrolment form is signed.
4. Go to reception at the start of every class to mark your attendance.
5. If you miss 3 or more classes during the course you might not be able to enrol into the next level. You will probably have to re-take the same course in the next round of courses.
6. If your course does not have enough students, it will be cancelled and you will be informed. If this happens, your course fees will be refunded in full or you may transfer to another course.
7. On the occasion that a Momenta rhythms for life class is cancelled, you can take a catch-up class or receive a credit for your next course. If you choose to receive the credit, it will be based on the amount you paid for that class.
8. We require your email address to be able to send you electronic student resources.
9. If you don't mark "no" in your enrolment form, we will add your email address into our monthly newsletter database. You may unsubscribe at any time.
10. If you have given us your mobile number, we will be sending you SMS reminders, important advice (e.g. class changes or cancellations) and special offers for courses that you are enrolled in (rare).

LEVEL 1 MONEY BACK GUARANTEE

1. The money back guarantee ONLY applies to level 1 courses.
2. The money back guarantee only applies if all the conditions of the attendance policy (refer above) are met, you have attended 100% of your classes and there is evidence that you have used the electronic resources.
3. If all the conditions in #2 of LEVEL 1 MONEY BACK GUARANTEE are met, and you are eligible for a refund, you may choose to repeat level 1 for free instead of receiving a full refund on your payment.

CANCELLATION POLICY

1. Unable to start your course?

The following cancellation fees apply:

- a. Cancellations carried out between 7 days and before 48 hours prior to the first class of the course (opening day) will get a full refund on the paid booked course fee, less a \$25 cancellation fee.
- b. Cancellations carried out in the 48 hours prior to the first class of the course (opening day), except opening day, will be charged at 50% of the full booked fee paid per person.
- c. Cancellations on the first class of the course (opening day) and any day thereafter will receive no refund, and the customer will be charged the full amount of the booked price.

Absence partial or complete lessons, not refund the benefit or refund any. In the case of absence arising as a result of force majeure, credit will be given to the balance of the course in the next cycle. The management reserves the right not to accept or exclude human person from the course

2. Unable to complete your course?

There will not be any credit or refund given for partial or complete absence of the classes

In the case of absence arising as a result of force majeure, credit will be given to the balance of the course in the next cycle, less a \$25 administration fee. Please note, credits not used for the following block of courses will be considered null and void.

In the event that you are unable to start or complete a course due to medical reasons, a refund for classes you will not be able to attend less a \$25 cancellation fee or credit less a \$25 administration fee may be allocated at the discretion of Momenta rhythms for life, once a medical certificate is presented.

3. Unable to attend one of your classes in a term?

If you can't make it to your class for any reason, you must advise us by phone (SMS or call), 04 32 30 32 30, or email: info@momentalife.com.au. We ask for 24 hours' notice if possible. Our cut off is 5pm the day before the class you are unable to attend. You can arrange a makeup class at the time you advise us you will not be able to make your normal class. If we are not advised by the above mentioned times, no make up class or credit will be given. For our policy on credit and make up classes, please refer to those sections in this Terms & Conditions document below.

4. Non-transferrable

As our courses are progressive, they are unable to be transferred from person to person. At the discretion of Momenta rhythms for life management, your fees may be transferred to a following term or to another person by way of a credit.

MAKE UP CLASSES

1. It is a student's responsibility to attend courses they are enrolled in. Make up classes are subject to the availability of space or ratio in a student's relevant class or levels below and we therefore CANNOT GUARANTEE a suitable replacement.
2. Please note, we only allow 1 make up class for 6 week courses, and 2 make up classes for 8 week courses. This is also dependent on the student meeting the terms and conditions related to "Unable to attend one of your classes in a term".
3. Credits will not be awarded where availability of space or ratio prevents a student from doing a make up class. Please refer to our cancellation policy for more details on credits.
4. Make up classes must be pre-booked to ensure there is availability in the requested class. This can be done at the time you advise Momenta rhythms for life that you are unable to attend your regular class, or within the time period of the course that you missed a class. Please see Terms and Conditions related to "Unable to attend one of your classes" above for more details.
5. Make up classes must be taken with the same course period as you missed the class.

PRIVATE LESSONS

1. Pricing and payment

Please discuss pricing options prior to booking as it is dependent on a number of factors. Payment must be made in full before your lesson. We accept cash or direct debit.

2. Unable to attend a booked private lesson

If you cannot attend your arranged private lesson we appreciate 24 hours' notice. You must contact Momenta rhythms for life on 04 32 30 32 30 to inform us as we may be booking studio use specifically for your private lesson. The cut off time for informing us is 24 hours before your scheduled private lesson. Please note that if you do not inform us before this time, you will be charged the full private lesson fee. As you can appreciate, we book ourselves to be available to you for a set time. Any last minute changes cancel any chance of booking any other individuals / couples for that time slot. No show appointments are also charged the full private lesson fee.

3. Arriving late to a private lesson

Arriving late will unfortunately limit the time allocated for your session; it will lessen the effectiveness and input from your teacher. As a courtesy to all our students all sessions are completed as scheduled. The private lesson will still be charged at the full amount.

PRICING AND AVAILABILITY

Each course timeslot and fees are subject to change at Momenta rhythms for life discretion.

ENTRY TO CLASSES

Momenta rhythms for life management reserves the right to not accept or exclude individuals from the course, without providing reason, and at our discretion.

PRIVACY

All information provided on your enrolment form is confidential. The Director and Administration Manager of Momenta rhythms for life are the only people that have access to your personal information.